

SiteKiosk Online Administration

Teams

Licenses

News

Strings

Settings

Logout

Welcome

Please choose one of the above menu entries.

Version: 1.0.8537.0

Service: **Running**

Status: **Accepting connections**

Error: -

Start SiteKiosk Online Server

Stop SiteKiosk Online Server

Restart IIS AppPools

Server License Information

Teams: 82 of max Unlimited

Client Types	Online	Registered	Maximum
SiteKiosk Online Client	0	62	Unlimited
Total	Unknown	62	Unlimited

Features

Assigned

Maximum

PublicWebAccess	32	1000
Total	32	1000

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<https://sko.provisio.test/>

SiteKiosk Online Server

Quick Administration Guide

Note:

You will need detailed knowledge and experience on how to set up and configure a Windows server, mail server, firewall and other server components. PROVISIO cannot assist you in setting up a Windows server.

Server Installation

Step 1: Installation of the Windows Server

Begin by installing Windows Server (2019/2022/2025 64Bit) and follow the installation instructions provided by that software. Once you have completed the installation, run Windows Updates and install all available server software updates. The Computer name must not be SITEKIOSK ONLINE SERVER, SITEKIOSK ONLINE SERVERADMIN or SITEKIOSK ONLINE SERVERCMS.

Step 2: Installation of IIS and Configuration of Windows Server Roles

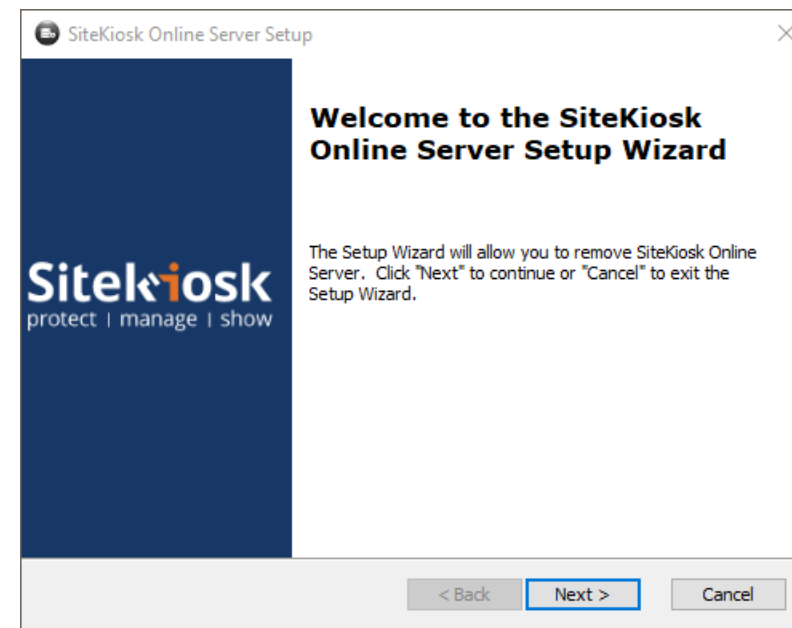
Install IIS via the Roles Management. Make sure to check the boxes for the additional role services for HTTP Redirection, Windows Authentication, WebSocket Protocol and ASP.NET 4.7 support. You also need to install .NET Framework 4.8, the [IIS URL Rewrite 2.x](#) extension, [ASP.NET Core Runtime Windows Hosting Bundle 8.0.10](#) and [Application Request Routing](#).

Step 3: Install the local SQL Server (Not applicable for use with an external SQL Server)

Proceed by installing MS SQL Server including all available updates and service packs. Run the installation file and follow the prompts. During installation, please select "Win Only" as the authentication mode. When finished with the installation, make sure SQL server is running properly. SQL Server 2019-2022 are supported.

Step 4: Installation of SiteKiosk Online Server

Proceed by installing the SiteKiosk Online Server software. Execute the installer and follow the instructions on the screen. You will find detailed information about the installation of SiteKiosk Online Server including installation for use with an external SQL server in the [SiteKiosk Online Server Installation and Update Instructions](#).



SiteKiosk Online Server Configuration Tool

The SiteKiosk Online Server Configuration Tool allows you to make basic settings for the SiteKiosk Online Server.

Settings for the secured web site binding

Here you can assign the Web Application Root, SSL certificate and passwords for the Windows users utilized by SiteKiosk Online Server.

Web Application Root should be a fully qualified domain name (FQDN) and the same you are using for accessing the server in a browser and for client registration. The server must be capable of resolving the FQDN.

Automatic local database backup

Settings for the database backup and restoration.

We recommend to use the Microsoft SQL Server Management Studio, it allows you to conduct a comprehensive database administration.

Windows users having access to the administration page

This page allows you to add Windows users, that can access the server administration pages.

Weather Data API Key

Optional World Weather Online API key to use weather data within your projects. The key can be obtained from [World Weather Online](https://www.worldweatheronline.com/).

The screenshot shows the 'SiteKiosk Online Server Configuration Tool' window with the 'Settings for the Secured Web Site Binding' tab selected. The settings are as follows:

- Web Application Root:** (Valid, green checkmark)
- Web Site:** (Valid, green checkmark)
- Port:** (Valid, green checkmark)
- SSL certificate:** (Invalid, red X)
- Host name:** (Valid, green checkmark)
- Change passwords (usually not required):**

A red error message at the bottom states: "Select a certificate, please." Navigation buttons at the bottom are "Back", "Next", and "Apply".

Licensing / Activation

To use the SiteKiosk Online Server software, you must request a license file from PROVISIO in order to activate your server. Free 30-day trial licenses are available upon request.

Step 1: Logging in to the Administration pages of SiteKiosk Online Server

During the SiteKiosk Online Server installation your “public key” file was generated. You must send this file to PROVISIO to receive your license file. To login to the SiteKiosk Online Server Administration pages on the server, log in with a Windows local administrator user and navigate via Internet Explorer to the URL:

<https://localhost/administration/>
or
<https://IP-Address/administration/>

The SiteKiosk Online Server Administration pages are also accessible via the Windows start menu “-->Start-->Programs-->SiteKiosk Online Server-->Administration“

If you are accessing the SiteKiosk Online Server Administration web page from a different computer, use the URL or IP:

https://Servername_oder_ServerURL/administration/
or
<https://IP-Address/administration/>

Welcome

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[Start SiteKiosk Online Server](#) [Stop SiteKiosk Online Server](#) [Restart IIS AppPools](#)

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Features	Assigned	Maximum
PublicWebAccess	32	1000
Total	32	1000

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Licensing / Activation

Troubleshooting tips for opening SiteKiosk Online Server Administration can be found in the [installation brochure](#) under “Solve problems when trying to access the SiteKiosk Online Server Administration web page”.

Step 2: Download the Public Key

Click the “Settings” tab then click the “Download public key” link. Save the .pub file on your computer and send it to sitekioskonlineclient@provisio.com

After receiving the file, PROVISIO will generate a 30-day trial license key and email it to you. Please allow one business day upon sending of the “SiteKiosk Online Server.pub” file for our technical department to process your request. If you have already purchased SiteKiosk Online Server, send the public key along with the order information you received when you purchased to sitekioskonlineclient@provisio.com to obtain a full license.

If you have purchased the license through a reseller, please contact your reseller.

Step 3: Upload the license file

After PROVISIO sends you the license file with the .license file extension, upload the file via the SiteKiosk Online Server Administration “Settings” page. Wait for the page to refresh then go to the main page of SiteKiosk Online Server Administration to check the status of the server.

License Data

Please insert the license name from the license document, then download the public key to request a full license. If no license name is available, please leave the field as it is, then download the public key to request a trial license.

License name: [Download public key](#)

Status: License file already uploaded.

File: Keine Datei ausgewählt

License Information: [Expand details](#) | [Go to overview](#)

Customer information:	SiteKiosk Online Server - Business Edition
Teams:	1
Start date:	2023-01-01
End date:	2023-02-01
Client type:	Standard
SiteKiosk Online Client:	1
Feature:	PublicWebAccess

Server Settings

SiteKiosk Online Server settings can be configured under the “Settings” tab of the SiteKiosk Online Server Administration pages. The back-end administration interface is available in English only. However, different languages are available for the front-end team account pages.

Server Address

Static IP Address where the server is accessible.

Additional Settings

You can make additional custom settings for alerts, software components and macro variables. Also you are able to choose the maximum upload size and set settings for logfiles and password rules. The basic settings for using [LDAP and Entra ID authentication](#) can also be found here.

Server Settings

Server address:

[All Unassigned] ▼

Notification settings:

Edit configuration

Software components settings:

Edit configuration

Macrovariables settings:

Edit configuration

Report settings:

Edit configuration

External authentication provider settings:

Edit configuration

Only allow external authentication providers for login:

☐

Delete logfiles older than:

1 year ▼

Compress logfiles older than:

2 months ▼

User password rules:

☐ No rules
 ☒ Strong (At least one uppercase character, one lowercase character, one digit and at least eight (8) characters long)
 ☐ Custom Regex

Edit password rule description

Two-factor Authentication (2FA) Mode:

Can be enabled in Team settings ▼

Show application performance graphs:

☒

Server Settings

SMTP Server

Your Email Server address e.g. "localhost". If you are unsure use the real DNS name. The SMTP server must be accessible without authentication

SiteKiosk Online Server Email Sender

Email address that will be displayed as the sender when SiteKiosk Online Server sends emails.

Email Sender Display Name

Name that is displayed as the sender of emails from SiteKiosk Online Server.

Support Email Recipient

Email address your customers will send inquiries to.

SMS License Key (optional)

SMS license keys can be purchased from SMS Gateway providers. Currently www.mobilant.net and www.clickatell.com are supported.

Screenshot Settings

This option lets you determine whether your customers will be able to create screenshots of the client machines. The last screen shot of a machine is displayed on that machine's overview page. You can also adjust the resolution and quality of the screenshots.

Terminal Map Settings

Integrate a map engine and allow your users to define a location for each terminal. This will be displayed along with additional status information on an overview map. Virtual Earth, OpenStreet and Google Maps are supported.

E-mail and SMS Settings	
SMTP server:	<input type="text" value="smtp.your-comp.com"/>
SiteKiosk Online e-mail sender:	<input type="text" value="sitekioskonline@sitekioskonline.your-comp.com"/>
SiteKiosk Online e-mail sender display name:	<input type="text" value="SiteKiosk Online Server"/>
Support e-mail recipient:	<input type="text" value="support@your-comp.com"/>
SMS Gateway:	<input type="text" value="Clickatell"/>
SMS sub-product API ID	<input type="text" value="000000000"/>
User name	<input type="text" value="example"/>
Password	<input type="password" value="*****"/>
Listening Port	<input type="text" value="64333"/>
To get a new SMS account or top up your credit visit the Clickatell portal	

Screenshot Settings	
Quality:	<input type="text" value="High"/>
Resolution:	<input type="text" value="1280x1024"/>
Allow screenshot job task:	<input checked="" type="checkbox"/>
Customizable screenshot in jobs:	<input type="checkbox"/>
Deactivate automatic screenshot job on machine registration:	<input type="checkbox"/>

Terminal Map Settings	
Used Terminal Map Engine:	<input type="text" value="VirtualEarth"/>
Allow Map-Engine management for teams:	<input type="checkbox"/>
This service is optional! Please be aware that the required Maps API geocoder is only available for some countries!	
Bing Maps license key:	<input type="text" value="00000000000000000000000000000000"/>
<small>Please Note: The SiteKiosk Online Server Licensee agrees to use the Service only for purposes that are legal, proper and in accordance with the Microsoft Bing Maps Platform APIs' Terms of Use and any applicable policies or guidelines. This service may stop working as Microsoft upgrades the API periodically. PROVISIO does not grant any kind of support for this service. If you have any problems then just change the terminal engine.</small>	
Click here to update map engine files:	<input type="button" value="Update"/>
<small>Please Note: The updating process overwrites the map engine files with the most recent version. This will be necessary if the engine provider changes its API in a way that makes the terminal map feature unusable.</small>	

Server Settings

Customized Start Page


You can change the logo, the mouseover text and the favicon of your SiteKiosk Online Server.

Customized Imprint Page

The copyright information which is reachable from the start page of your SiteKiosk Online Server can be modified to your needs.

Customized Start Page

SiteKiosk Online Logo (max. 400 width * 48 height)




Status: ●

File: * Keine ausgewählt

Text: *

*File and Text must both be adjusted for the changes to take effect everywhere.

Favicon (max. 32 width * 32 height)



Status: ●

File: Keine ausgewählt

Customized Imprint Page

Copyright Reference:

Copyright:

Responsible for the contents presented

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7

By default, each new team is valid for 30 days for testing purposes without entering a SiteKiosk Online Server team account license. The team account license and disk space usage can be configured through SiteKiosk Online Server Administration.

Under “**Licenses-->Generator**” licenses can be created for a team member or customer to activate on a team account (-->**Administration-->Licenses**).

SiteKiosk Online Server allows you to efficiently manage anywhere from one to hundreds of team accounts. All currently running teams are displayed under the “Active Teams” tab.

Displays all teams whose license has expired and can no longer be used.

Team accounts must be confirmed through email by the person who set it up. A team account will only be activated after successful email confirmation. An additional email confirmation message can be sent by the server administrator by using the Send Activation email link under **Show-->Send Activation Email**.

Active Teams

Expired Licenses

Not signed up

All Teams

Team Count: 20

Show Teams which expired

until now

Pages (2): 1 2 Next »

Show: 15 Teams

	ID	Name					Created
<input type="checkbox"/>	10	Team 10	0	0	0	0	11/10/2021
<input type="checkbox"/>	11	Team 11	0	0	0	0	11/11/2021
<input type="checkbox"/>	12	Team 12	0	0	0	0	11/16/2021
<input type="checkbox"/>	14	Team 14	0	0	0	0	11/18/2021
<input type="checkbox"/>	15	Team 15	0	0	0	0	11/22/2021

Team Management

All Teams

All existing teams and their current status are shown here. You can determine immediately which team account shows an error and log into the account by clicking on: **Show --> Impersonate**.

System Team

The first team account is named System Team. This team cannot be deleted. Do not register clients with this team. The system user can access the team here:

Show-->Impersonate.

Job templates for the entire team account system can be created and edited under this team account.

New Team

Use the “New Team” button to create new team accounts.

All Teams

Team Search:

Search

ms

		Created	E-Mail	LDAP Authentication	Users	Licenses	EndDate	Enabled	Command
0	0	10/13/2021			(1) <a>Show	1 <a>Edit	12/31/9999	<input type="checkbox"/>	<a>Delete
1	1	10/15/2021		<a>Activate LDAP	(1) <a>Show	1 <a>Edit	10/15/2024	<input checked="" type="checkbox"/>	<a>Delete
26	14	10/15/2021		<a>Activate LDAP	(22) <a>Show	2 <a>Edit	10/15/2023	<input checked="" type="checkbox"/>	<a>Delete
3	1	10/19/2021		<a>Activate LDAP	(2) <a>Show	1 <a>Edit	2/3/2032	<input checked="" type="checkbox"/>	<a>Delete
1	0	11/9/2021		<a>Activate LDAP	(1) <a>Show	1 <a>Edit	11/10/2023	<input checked="" type="checkbox"/>	<a>Delete
0	0	11/10/2021		<a>Activate LDAP	(1) <a>Show	0 <a>Edit	12/10/2021	<input checked="" type="checkbox"/>	<a>Delete
0	0	11/11/2021		<a>Activate LDAP	(1) <a>Show	0 <a>Edit	12/11/2021	<input checked="" type="checkbox"/>	<a>Delete
0	0	11/16/2021		<a>Activate LDAP	(1) <a>Show	0 <a>Edit	12/16/2021	<input checked="" type="checkbox"/>	<a>Delete
004	1001	11/17/2021		<a>Activate LDAP	(4) <a>Show	1 <a>Edit	11/17/2023	<input checked="" type="checkbox"/>	<a>Delete

Create New Team

Team Name

Time zone

Select time zone

Language

English (United States)

User name

Password

Confirm Password

E-mail

Create

License Administration

The SiteKiosk Online Server allows you to generate team account licenses and optionally resell them to your customers.

The encrypted license code contains information about the validity of the license, the number of machines a team account is allowed to manage etc.

Select Licenses to view and manage the licenses you issue to clients.

Licenses

Lists all licenses available in the system and their parameters. Parameters such as validity, number of machines, etc. can be edited in this interface.

Generator

Generate individual licenses for yourself or your customers.

The Customer ID is an optional field you can use to identify customers by entering their customer number, invoice number or name. This field is also located under "Licenses".

Licenses			
Generator			
License Count: 33		Pages (2): [1] Next »	Items per Page: 25 ▼
Type	Code	Begin	End
Fixed Period	-	10/13/2021	12/31/9999
Fixed Period with PublicWebAccess	11/17/2021-11/17/2023	10/15/2021	10/15/2024
24-Month Plan	11/17/2021-11/17/2023	10/15/2021	10/15/2023
Trial Access	-	11/10/2021	12/10/2021
24-Month Plan	11/17/2021-11/17/2023	11/10/2021	11/10/2023
Trial Access	-	11/11/2021	12/11/2021
Trial Access	-	11/16/2021	12/16/2021
Fixed Period with PublicWebAccess	11/17/2021-11/17/2023	11/17/2021	11/17/2023

Licenses

Generator

Customer License Generator

Select type: Time Span ▼

Machine count:

Public Web Access count:

Start date: 7/15/2022
[Show Calendar](#)

Months: Days:

SMS:

Storage: MB

Customer ID:

[Generate](#)

Generated License Code:

News Administration

SiteKiosk Online Server allows you to share current news and information with your clients/users.

The “News” is displayed on the overview page immediately after users have logged on.

Create New News Entries

To create a news entry, click the “Add New” button. News entries can only be displayed in one language.

Each news entry will include the following components:

- Date
- Header
- Text (HTML code is allowed)

SiteKiosk Online Administration
Teams
Licenses
News

News			
Visible	Date	Message	
<input checked="" type="checkbox"/>	10/14/2021	SiteKiosk Now Also Available as an Online Service The new SiteKiosk Online brings together the previous SiteKiosk, SiteRemote and one cloud service that can also be installed on-premise. Create your projects, distribute clients and monitor them on a single platform.	
<div>Add New</div>			

SiteKiosk Online Administration
Teams
Licenses
News
Strings
Settings
Logout

News			
Visible	Date	Message	Commands
<input checked="" type="checkbox"/>	10/14/2021	SiteKiosk Now Also Available as an Online Service The new SiteKiosk Online brings together the previous SiteKiosk, SiteRemote and SiteCaster products into one cloud service that can also be installed on-premise. Create your projects, distribute content to your clients and monitor them on a single platform.	Edit Delete
	<input type="text" value="7/15/2022"/>	<input type="text" value="Title"/> <input type="text" value="Text"/>	Save Cancel

Strings and Languages

All languages and text shown in SiteKiosk Online Server are managed under “Strings”.

Strings

Select a language and search for the string you want to edit. Use “Compare to another language” to compare or create translations.

Information listed under Width refers to buttons that may not exceed a specific length.

Groups

Strings are arranged and categorized into groups referring to certain areas of the application.

For instance, \Web\pub\login.aspx contains strings used in the login dialog box.

Cultures

To create a user interface in the language “Afrikaans”, for example, just enable the desired language and then translate the most important text (strings).

SiteKiosk Online Administration

Teams Licenses News Strings

Web-Strings Server-Strings Cultures Import / Export

Find what:

Search in description ☐

Selected Group: String Count: 3,304 Show strings: all ID: Go Pages (133): [1] 2 3 4 5 6 ... Last Next » Items per Page:

English ☐ Compare to another language

	ID	Culture	Text	HTML	Command
<input type="checkbox"/>	1	en	Dear Sir or Madam:		
<input type="checkbox"/>	2	en	Dear Mr.		
<input type="checkbox"/>	3	en	Dear Mrs.		
<input type="checkbox"/>	4	en	Company		
<input type="checkbox"/>	5	en	Mr.		
<input type="checkbox"/>	6	en	Mrs.		
<input type="checkbox"/>	7	en	Month		
<input type="checkbox"/>	8	en	Day		

SiteKiosk Online Administration

Teams Licenses News Strings

Web-Strings Server-Strings Cultures Import / Export

Culture Count: 227 Pages (10): [1] 2 3 4 5 6 7 8 9 ... Last Next » Items per Page: 25

LCID	Name	English Name	Native Name
127		Invariant Language (Invariant Country)	Invariant Language (Invariant Country)
54	af	Afrikaans	Afrikaans
1078	af-ZA	Afrikaans (South Africa)	Afrikaans (Suid Afrika)
1	ar	Arabic	العربية
14337	ar-AE	Arabic (U.A.E.)	العربية (الإمارات المتحدة)
15361	ar-BH	Arabic (Bahrain)	العربية (البحرين)
5121	ar-DZ	Arabic (Algeria)	العربية (الجزائر)
3073	ar-EG	Arabic (Egypt)	العربية (مصر)
2049	ar-IQ	Arabic (Iraq)	العربية (العراق)
11265	ar-JO	Arabic (Jordan)	العربية (الأردن)
13313	ar-KW	Arabic (Kuwait)	العربية (الكويت)
12289	ar-LB	Arabic (Lebanon)	العربية (لبنان)